

PRODUCT DELIVERY – RECEIPT PROTOCOL

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EXCHANGE OF SOLEMN DECLARATIONS

For the purposes of this, the following definitions shall apply:

- **SUPPLIERS** the company with the distinctive title TELSA based in: a) Maditou 21 N. Smirni 17123 referred to as manufacturer
- **USER** Mr..... profession..... headquarters..... area..... country..... - p.c.....
- **PRODUCT** the device brand named TELSA MED with unique serial number: RZB..... which is written on the wireless controller but also on the only invisible point inside the unit.
- **USER INSTRUCTIONS** the instructions, described below - under number 21.- and delivered to the user in electronic form - pdf file - via a USB stick storage device.
- **CONTRACTING PARTIES** the importer and the user – according to above - jointly.

1.- The user declares that they received today the product with serial number RZB after having checked that they work in terms of hole suction and air depression.

2.- The user declares that along with the product they received a USB stick device with accompanying/descriptive material of the product and detailed instructions for its use and will be informed at their own risk about the properties of the product and the risks of its inappropriate use before powering on the product.

3.- The user declares that while signing this document they have a proper understanding and fully understand its content and the statements included in it.

4.- The user is obliged to notify at their own risk to any third party who has access to the space in which the product will be used, the user instructions of the product and the risks of improper use.

5.- The supplier does not bear any responsibility for damages to third parties, which may be caused by improper use of the product and any intervention in it other than the user instructions (indicatively covering the product with fabric, intervention at the mechanical parts of the device, etc.).

6.- The user is obliged at their own risk to secure the activation/deactivation device of the product in such a way as to ensure the improper use of the product by third parties, regardless of their title, with access to the space within which the product will be used.

7.- In case of loss or theft of the product or the user's decision to dispose the product, the user is obliged to immediately notify the importer by e-mail as well as the email address info@telsamed.eu stating TELSA MED and the unique serial number of the product in the subject of the email.

8.- The resale by the user and the use of the product by third parties is strictly prohibited, and in case of damage to third parties by the resale or use of the product by third parties, the user is solely responsible for its restoration even in case of slight negligence.

9.- The supplier is not responsible to the user or any third party due to manufacturing failure of the product including operating specifications and performance during the intended use, for which the manufacturer PHILIPS, ASA, ELECTRON, GARDEN LIGHTS and S&P are solely responsible, only in terms of replacing them with the same or similar quality material.

10.- The supplier is solely responsible for the mechanical parts of the product equipment, for their repair or replacement at their discretion, and in no case for the mechanical parts of the equipment, to which the product is connected (indicatively cable connection of the operating space, operating switches, etc.). The supplier is solely responsible for the mechanical perfection of the product and not for the performance during the intended use in case of manufacturing failure.

11.- The importer does not bear any responsibility in case of damage from the operation of the device or damage of the device itself by accident or natural disaster or in case of emergency entry into the space where the product will be used (indicatively earthquake, intervention of security forces to evacuate the space, etc.).

12.- The user fully understands that the radiation coming from the product within the range of the radiation damages the human tissue and in general the health and causes damage in case of its continuous operation.

13.- The supplier in case of invocation of indications of poor or inefficient operation of the product by the user is obliged with their diligence and at the expense of the user to check the product according to the rules of science and as provided by the periodical scientific assessments and recommendations of the product by the competent health committees (indicatively effectiveness control by DEMOCRITOS laboratory).

14.- The supplier may at any time transfer to any third party, natural or legal person, at their discretion and in their sole discretion, the rights and obligations arising from the introduction and provision of a guarantee of good operation of the product with simultaneous notification by any appropriate means (indicatively sending an e-mail to and from the e-mail addresses listed at the beginning hereof) of the transfer and the details of the successor of the above rights and obligations to each user, who by the time of the transfer has received the product. The liability of the importer towards the user ceases with the consummation of the above notification, without the need to confirm the receipt of the relevant information by the user.

15.- In order to activate the accompanied guarantee of good operation, the user is obliged to send within one [1] calendar day from the signing of this document electronically and to the e-mail address of the importer a pdf file, mentioned at the beginning of this document, with the signed information form for reading the user instructions of the product and taking responsibility for the risk or damage caused by improper use of the product, mentioning in the subject of the e-mail TELSA MED and the unique serial product number.

16.- By accepting the use of the device, the user understands and agrees to the full acceptance of the upgrade of the product, when and whenever the supplier considers that they must further improve its technological characteristics, within a reasonable time frame, at the expense of the supplier, unless there is previously written consent on the part of the user. For this specific time frame, the supplier is not obliged to replace it.

17.- The user understands and agrees with the receipt of the product and its use, that the technological specifications stated on the relevant form are based on reliable global academic and clinical research and any possible legal objection arising from them is not transferred to the supplier.

18.- The user understands that the measurements referred to as technological specifications, have been performed on site and with supplier's mechanical means and remain in a state of trust and does not allow any third party to research, copy, mechanically intervene or modify the device without the written authorization of the supplier.

19.- The user understands that the device does not ensure the control of the transmission of viruses but helps to reduce their spread, so due to the safety of human protection, it is fully understood that the operating regulations may be modified in the long run and accepts the recommendations announced by the supplier.

20.- The user is obliged to annual maintenance which includes consumable parts of the system such as pre-filter, activated carbon filter as well as chemical cleaning of the motor of the device, at their own expense.

21.- The guarantee of good operation of the device and if the above conditions are met lasts for 24 months from the date of receipt and includes the system motors and all electronic systems - excluding consumable parts (pre-filter, activated carbon filter & HEPA filter) and for which the supplier at their own expense is obliged to visit within three months in order to control their infectious burden. If it is deemed necessary to replace them or maintain the system, the user is recommended for emergency maintenance, including their costs. Regular maintenance is defined per year.

This was written and signed in two identical copies and on each page of them, which under the responsibility of the parties will be kept as files, the one as an annex and an integral part of the invoice/consignment note of the product and the other as an annex and an integral part of the executive of the transport document, which remains in the hands of the importer.

ATHENS / Date: 11-2-2020	
The Supplier	The User